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aquila[®]
bath lift

telecare-enabled
aquila[®]
bath lift

neptune[™]
reclining bath lift

Operating Instructions

 **mountway**[®]
bringing independence to life

Please ensure both yourself and any helpers read these instructions carefully before using your bath lift.

This bath lift is designed and manufactured to assist individuals in getting in and out of the bath. It should not be used for any other purpose. Do not use it in combination with other lifting or moving devices. If you are unable to get out of the bath unaided, do not bathe without someone on call to help in an emergency.

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1. Unpacking the bath lift

Open the packaging and ensure the bath lift is not damaged. If it has been damaged in transit, contact your supplier immediately.

Inside the box you will find:

- A bath lift, complete with two side flaps and hand control attached. (see fig 1)
- Side flap protectors x 2 (see fig 1)
- A battery (see fig 2)
- Battery charger and charger cradle attached (see fig 2)

We recommend that the bath lift is always separated and carried as two lighter, individual sections. Refer to section 5 "Installing the bath lift" for details on how to move the bath lift.

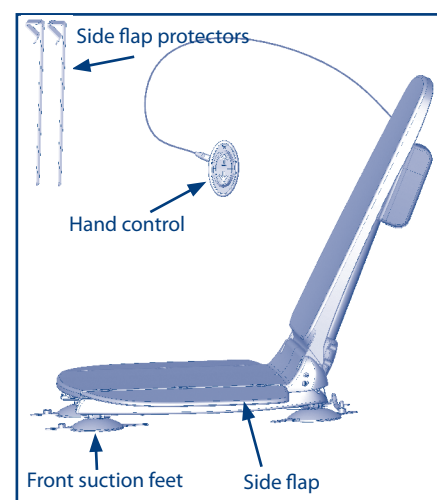


Figure 1

2. Charging the battery

Before first operation of your bath lift or after long periods of non-use (typically 7-10 days), fully charge the battery as follows. A flat battery will take up to 2 hours to charge.

- Slide the battery into the track on the charger cradle until it clicks into place (see fig 2).
- Plug the charger into the mains socket outside the bathroom and switch on the electricity supply.
- The light indicator on the charger box will initially flash in a quick sequence of red, green, red, green, before a constant red light appears to indicate charging is in progress (see fig 2).
- When the battery has been fully charged, the red light turns to a constant green light, which indicates the battery is ready for use, and can remain continuously on charge until you are ready to take your bath.
- When you are ready to use your fully charged battery (see paragraph iv), ensure it is removed from the charger cradle and that the mains socket is switched off, **or** that the charger is removed from the mains socket. (This prevents the battery discharging and will reset the charger ready for its next use.)

The battery can be charged after each bath without the risk of overcharging.

NOTE:

- Do not charge in the bathroom or any humid area. Always charge in a dry area, ensuring your hands are dry first.
- Do not cover the battery or charger whilst charging.
- Always charge on a hard surface.
- Ensure that no metal objects touch the contacts on the battery, as this will damage the battery.
- Use **only** the Mountway charger supplied to charge the battery and for no other purpose.

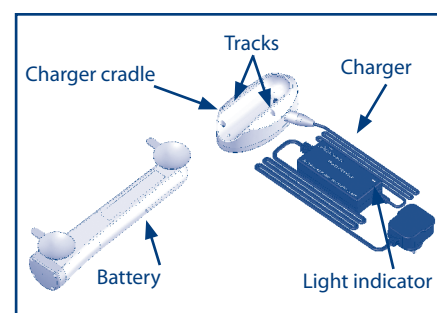


Figure 2

3. If you have a telecare-enabled bath lift

The telecare-enabled bath lift has been designed to integrate with the Tunstall Lifeline 400, 4000+ and Connect+ units. The telecare-enabled bath lift can be added to an existing monitoring solution or as part of a new installation to suit individual needs

If you have a telecare-enabled bath lift, you will find a telecare-enabled battery inside your bath lift box rather than the standard battery (see fig 3).

Programming the telecare-enabled bath lift to Tunstall 400, 4000+ and Connect+ home units

- i) Press and hold down the green cancel key located on the Lifeline unit (see fig 4) until it beeps (approx. 5 seconds), then release the green cancel key and the LifeLine unit will beep twice. The red alarm button will flash slowly.
- ii) Press the green cancel key again until the LifeLine unit beeps, then release the cancel key and the LifeLine unit will beep twice. The red alarm button will now flash rapidly.
- iii) Press the red button on the end of your bath lift's telecare-enabled battery (see fig 3) and a red light will illuminate at the end of the battery. The Lifeline unit will beep to confirm acceptance.
- iv) Press and release the green cancel key on the Lifeline unit and the unit will beep.
- v) Make a test call using the programmed telecare-enabled battery (see fig 4) by pressing its red button and ensure it raises an alarm call.

Making an alarm call

- i) To raise an alarm while using the bath lift, press the red button on the end of the battery (see fig 3). This will allow you to talk to the control centre operator 'hands free' using the powerful speaker and microphone of the Lifeline 400, 4000+ and Connect+.
- ii) The control centre operator will summon the appropriate assistance from your carer, warden or emergency services.

NOTE:

An alarm call cannot be raised unless a Tunstall Lifeline 400, 4000+ or Connect+ home unit is installed in your home and the telecare-enabled battery is programmed correctly to this home unit (see section "Programming the telecare-enabled bath lift to Tunstall Lifeline 400, 4000+ and Connect+ home units" above).

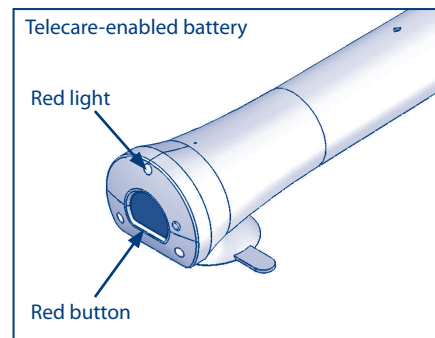


Figure 3

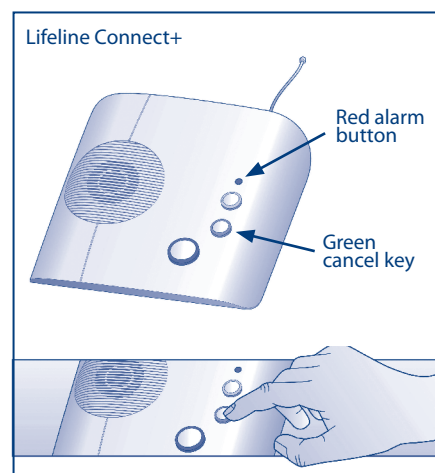


Figure 4

4. Preparing the bath for installation

- i) Remove any non-slip mats from the bath.
- ii) Ensure the bottom of the bath is clean and smooth, with no oil or bath cleaner residues that will prevent the suction feet from sticking.
- iii) The suction feet may not be suitable in baths that have been re-enamelled or that have rippled or textured surfaces. For some baths with rippled or textured surfaces, the front suction feet (see fig 7) can be relocated to the middle of the bath lift base frame, to clear the bath's textured area. A centre sucker fixture kit is available, if required (see section 16).
- iv) It is essential that the side flaps do not catch under any obstructions such as bath handles, handrails or soap dishes, when rising. If your bath has handles, fit the side flap protectors to them (see fig 1 and fig 5) to prevent the side flaps from catching.

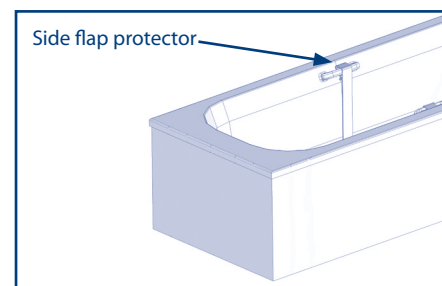


Figure 5

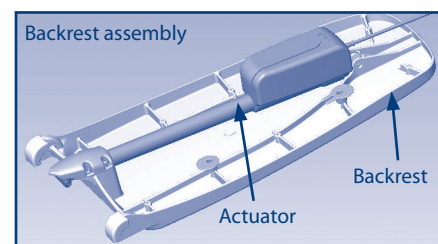


Figure 6

5. Installing the bath lift

- i) If your bath lift is supplied with optional soft or cushioned covers, fit them at this stage (see cover fitting instructions).
- ii) Place the backrest assembly carefully on the floor when not attached to the seat unit. The actuator forms a useful handgrip for transporting (see fig 6).
- iii) Pick up the seat unit (see fig 7). The rear of the base frame forms a useful handhold for this purpose.

NOTE: Never use the sucker release handle (see fig 7) to carry the seat unit.

- iv) Place the seat unit in the bottom of the bath and as far back as possible at the opposite end to the taps. Ensure there is enough clearance at the rear of the bath for the backrest to fully recline without resting on the bath or wall.
- v) Press firmly down on the seat unit, ensuring all four suction feet are stuck to the bath surface. All suction feet swivel and can stick to the contours of the bath as required.
- vi) Before fitting the backrest assembly to the seat unit, ensure the actuator end is fully retracted (see fig 8).
- vii) Place the backrest assembly face down onto the seat unit, whilst aligning the hinges at the bottom of the backrest with the slots located at the rear of the seat unit (see fig 9).
- viii) Ensure the backrest hinges locate into BOTH slots, with the bottom edge of the backrest positioned in front of the two blocks (see fig 9).
- ix) Hold the top of the backrest and lift upwards until the backrest rests in the fully reclined position. Check the hinges are still located in both seat unit slots.

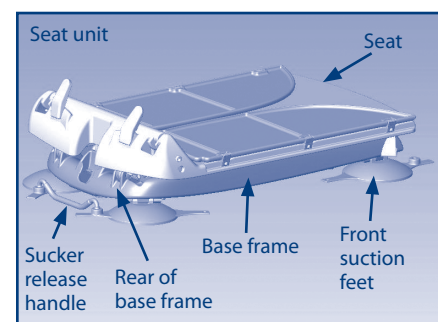


Figure 7

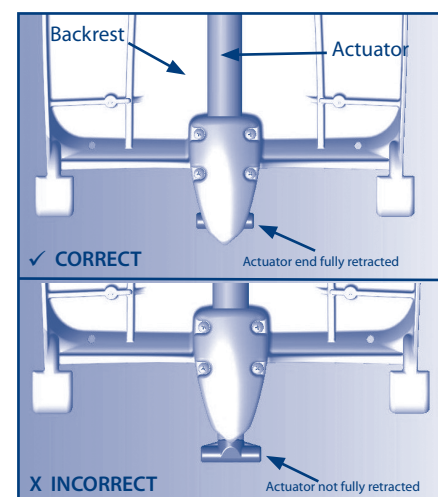


Figure 8

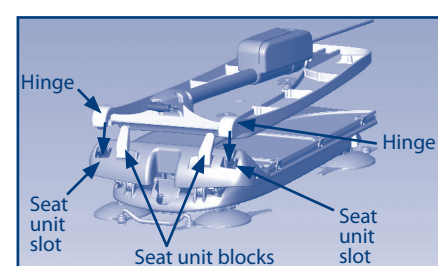


Figure 9

NOTE:

- If either backrest hinge has detached from the slots during assembly, the blocks at the rear of the seat unit should guide them back into position.
- If the backrest is forced **OVER** either block, it will not be assembled correctly and the bath lift **SHOULD NOT** be used. Follow steps **v** to **ix** again if this occurs.

x) Unfold the two side flaps so they rest against the sides of the bath. (Side flaps

ease transfer on and off the bath lift and also prevent finger entrapment.)

xi) Fill the bath with water to the required level and check the temperature before using the bath lift.

xii) The battery can now be connected to the hand control on your bath lift (see section 6).

NOTE:

Do not connect the battery to the hand control until the backrest is fully assembled to the seat unit.

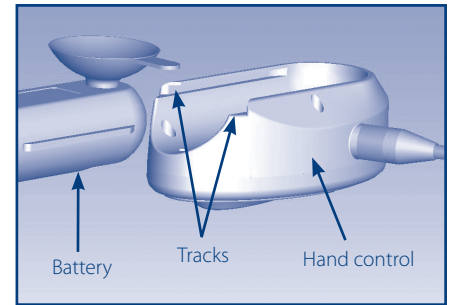


Figure 10

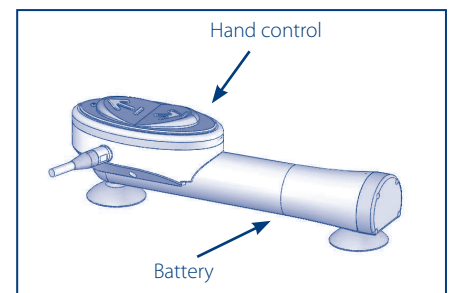


Figure 11

6. Connecting the hand control

NOTE:

If the battery has not been used before or has not been used for a long period (typically 7-10 days), ensure you place it on charge before using the bath lift.

Slide the fully charged battery into the tracks on the hand control (see fig 10) until it clicks into place (see fig 11).

Always check the battery status indicator on the hand control before using the bath lift (see fig 12). Press the UP button and observe the following guidelines:

- If GREEN light, proceed with your bath, provided the battery has been charged within the last 7-10 days.
- If FLASHING GREEN LIGHT, proceed with your bath, provided the battery has been charged within the last 7-10 days. Then charge immediately afterwards (see section 2).
- If RED light, do **NOT** use the bath lift. Charge **IMMEDIATELY** (see section 2).
- If in any doubt, recharge the battery before use (see section 2).

NOTE:

The battery is for use solely with Mountway bath lifts and cannot be used to operate any other product.

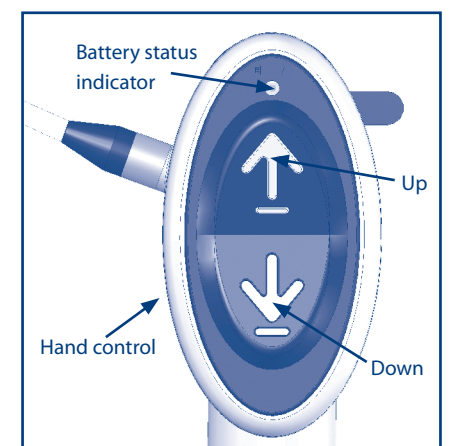


Figure 12

7. Using the bath lift

- i) To raise the bath lift, press the UP button on the hand control (see fig 12). If the side flaps are caught, immediately lower the bath lift by pressing the DOWN button on the hand control. Pull each side flap free from the obstruction, then resume the lifting operation.
- ii) As the bath lift reaches the top of the bath, the side flaps will fold out to form a transfer platform.
- iii) When the bath lift's seat and side flap are level with and supported by the top of the bath, sit on the side flap and move onto the seat. Ensure no part of the body can become trapped when transferring onto the seat.
- iv) Turn as you lift each leg over the side of the bath then make yourself comfortable on the seat. You may find it easier to transfer if you wet the seat and the side flaps first. A slide and swivel aid is available, should you find transferring difficult (see section 16).
- v) Before lowering the bath lift, extend your feet out in front of you and keep hands above the seat to avoid any risk of entrapment.
- vi) To lower yourself to the bottom of the bath, press the DOWN button on the hand control (see fig 12). When the button is released, the bath lift will stop and remain at that position until the button is pressed again.
- vii) When you have reached the bottom of the bath, continue to press the DOWN button to begin the backrest reclining. Release the DOWN button when you find your desired recline position. Maintain pressure on the DOWN button to stop the backrest at its fully reclined position. To reduce the backrest angle, press the UP button.
- viii) Whilst bathing, use the suckers on the battery to attach the hand control and battery to the edge of the bath or to a tiled wall.
If the hand control and battery fall into the water, there is NO danger as both are waterproof. Ensure you wipe the battery dry before charging.
- ix) When finished bathing, press the UP button to raise the bath lift. The backrest will move into the upright position first, then the bath lift will begin to rise. When the button is released, the bath lift will stop and remain at that position until the button is pressed again.
- x) Once the side flaps are level with the top of the bath, remove your finger from the UP button and move sideways onto the side flap.
- xi) Turn whilst lifting each leg out of the bath.
- xii) Drain the bath.

NOTE:

- If the RED light appears on the hand control whilst lowering, the bath lift will not go down any further. If this happens, press the UP button and the bath lift will raise you to the top of the bath. Charge the battery **immediately**.
- In the event of an emergency, sliding the battery out of the hand control can instantly terminate all bath lift movement.
- When the bath lift reaches its maximum limit of travel (up or down), there will be a short delay before it will operate again.
- The bath lift is not designed for continuous operation. Allow at least 15 minutes between baths.
- The bath lift should not be used under a constant flow of water (e.g. running tap) and ensure the actuator is not totally submerged in water.

8. When the bath lift is not in use

- i) The bath lift may be stored in its lowest position at the bottom of the bath with the backrest fully reclined. If the bath lift is stored in the bath, leave the battery connected to the hand control unless it is being charged.
- ii) The bath lift may be removed from the bath for storage (see section 9 below).

9. Removing the bath lift from the bath

- i) Ensure the bath lift is in its lowest position with the backrest fully reclined.
- ii) Remove the battery from the hand control.
- iii) Fold both side flaps onto the seat.
- iv) Fold the backrest forward until it lies flat on the seat.
- v) Wind the hand control cable around the cable winders on the rear of the backrest, then attach to the retainer clip (see fig 13). This will prevent potential damage to the hand control caused by the trailing cable.
- vi) Hold the actuator and lift the backrest assembly upwards and clear of the seat unit and place the backrest carefully on the floor out of the way.
- vii) Pull the sucker release handle attached to the rear suction feet at the back of the seat unit and the rear feet will be released (see fig 14).
- viii) Now hold the rear of the base frame, NOT the sucker release handle, and tilt the seat unit forward until the front suction feet automatically release.
- ix) Firmly grip the base frame by the rear, and lift out of the bath.
- x) The bath lift may be stored with the backrest folded flat onto the seat unit (see fig 15). The backrest will not be locked to the seat in this position and care should be taken whilst handling.

NOTE:

- Do not attach the battery to the hand control when the backrest is folded flat.
- Only operate the bath lift when the backrest is assembled and locked to the seat unit.

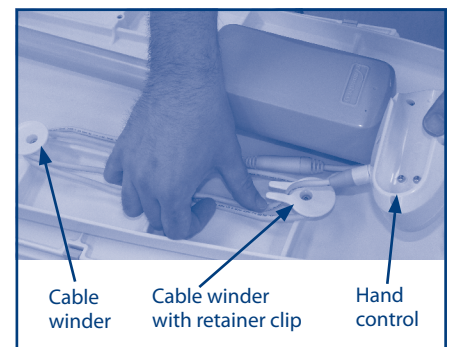


Figure13

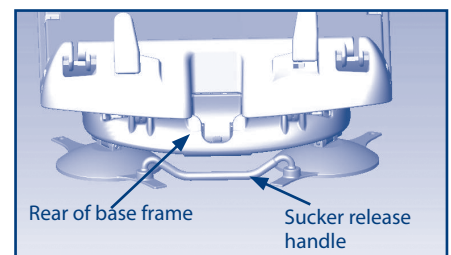


Figure14

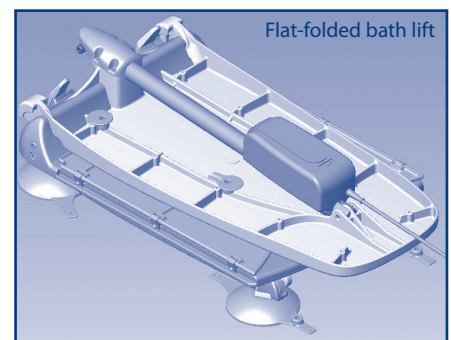


Figure15

10. Cleaning

Clean the bath lift as frequently as you clean your bath, using non-abrasive cleaners.* If used communally, we recommend disinfecting the bath lift after each use. SOLVENT-based cleaners, such as white spirit, should NOT be used.

- i) To disinfect the bath lift, use a soft brush or cloth and wipe down with a sterilising solution or anti-bacterial cleaner. Rinse the product with clean water, then wipe and dry using a clean cloth.
- ii) Bath/medicinal oils and other solutions are easily removed with washing-up liquid. Do not allow oils or other additives to build up. They should be removed frequently otherwise, over the course of time, they may lead to degradation of the suction feet.
- iii) The bath lift can be cleaned in an automated washing machine (to a maximum temperature of 73° C for 3 minutes), however the battery MUST be removed and washed by hand. The battery must not be subjected to high temperature cleaning.
- iv) Do not clean or rinse the actuator under a constant flow of water, e.g. running tap, or submerge it in water.
- iv) If your bath lift is fitted with comfort covers, ensure you remove them on a regular basis to clean the bath lift surfaces.

It is also advisable to clean the bath surface under the suction feet from time to time.

* Cleaning agents should be used in accordance with the manufacturer's guidelines.

11. Maintenance and servicing

There are **no** user serviceable parts on the bath lift. Repairs and servicing must be entrusted to a Mountway authorised dealer.

The bath lift should be inspected annually by a Mountway authorised dealer, who will check that there are no loose fittings or any other evidence of mechanical damage.

12. Warranty

This product is sold with the benefit that, in the event of any defect of manufacture or material appearing on the frame within 5 years of the date of receipt of the product, the defect will be rectified free of charge, provided that:

- i) Reasonable evidence is provided (e.g. purchase invoice or delivery note) that the product was purchased not more than 5 years prior to the date of claim; and
- ii) The defect is not attributable to accidental damage (either in transit or otherwise), fair wear and tear, willful damage, misuse or unauthorised repair.

The battery is guaranteed for 2 years to power (when fully charged) one bathing cycle* at full load (22 stone/140kg/308lbs).

The actuator and consumables (e.g. suction feet and the charger) are also guaranteed for 2 years






Consumers' statutory rights are not affected.

* The bathing cycle:

For one bath, it is assumed that the bath lift will be raised from the bottom to the height of the bath and then lowered into the water supporting a person of up to 22 stone/140kg/308lbs. After bathing, the bath lift will raise the person to the height of the bath then be lowered to the bottom of the bath for storage.

13. Symbols

To comply with international standards for medical equipment, the following symbols are found on the Aquila labels:

SYMBOL	EXPLANATION
	Only direct current from a small battery is used to power your bath lift. There is NO connection to mains electricity when in use, so there is no risk of electric shock.
	The bath lift is categorised as type B medical equipment and meets international standards for electrical safety.
IP66	The bath lift is sealed to the international standard against the effects of water spray.
IP67	The battery stick is sealed to the international standard against the effects of immersion in water to a depth of 1 metre.
IP68	The hand control is protected against long periods of immersion in water under pressure.
	This symbol is found on the hand control and means the light represents the battery status.
	PLEASE READ THE INSTRUCTIONS BEFORE INSTALLATION OR USE.
	Do not bin/dispose.

14. Technical data

The bath lift seat is made of glass-filled polypropylene / nylon. The hand control and battery are made from ABS. The hand control button cover is made of Thermoplastic Elastomer.

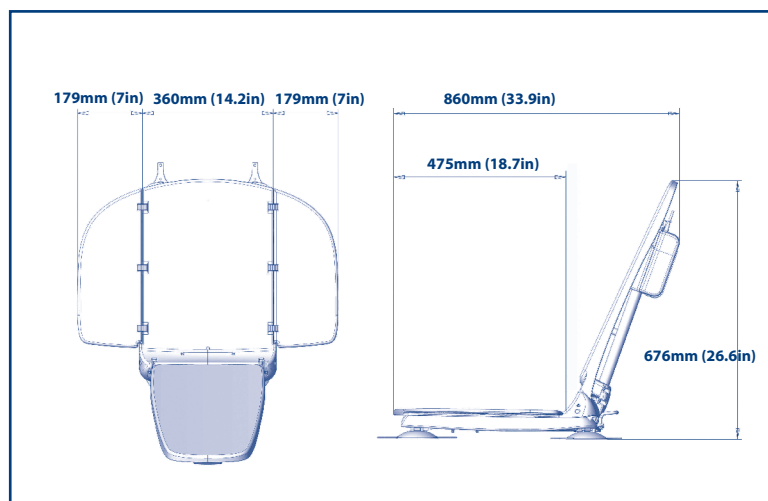
The bath lift is in the official category of “internally powered equipment” and is not suitable for use in the presence of flammable anaesthetic mixture with air or nitrous oxide.

The equipment is tested in accordance with:

- BS EN 60601-1 : 1990
- BS EN 10535
- The European Council Directive 89/336/EEC relating to Electromagnetic Compatibility.
- The European Council Directive 93/42/EEC relating to Medical Devices.
- The European Council Directive 73/23/EEC relating to Electrical Safety.

The bath lift complies with the WEEE directive.

DISPOSAL: The plastic, metal parts, packaging materials and suction feet are recyclable but the Nickel Metal Hydride (NiMH) battery, should be disposed of only by returning it to your supplier, the manufacturer or an authorised disposal point.



Lifting capacity (person)	22 stone/140 kg/308lbs
Net weight (excluding battery)	9.6 kg/21.16lbs
Seat base weight	6kg/13.22lbs
Backrest weight	3.6kg/7.94lbs
Seat height UP	440mm (17.3 in)
Seat height DOWN	75mm (2.9 in)
Backrest height	680mm (26.77 in)
Power input	14.4V dc nominal 7A max
Duty cycle	One bath per 15 minutes
Degree of protection	IP66
Angle of recline	35°
Hand control (battery)	
Input	14.4V dc nominal 1.0A
Output	14.4V dc nominal 7A max
Degree of protection	IP68
Battery stick	IP67
Battery charger	
Input	100-240V ac 50-60Hz 1.0A
Output	14.4V dc nominal 1.0A

Operating and charging

Temperatures	
Max	40°C (104°F)
Min	0°C (32°F)

Shipping and storage

Weight (packaged)	11.5 kg (25.4 lbs)
Shipping volume	0.07 m ³ (2.48ft ³)
Temperatures	
Max	40°C (104 °F)
Min	-10°C (14 °F)
Humidity	
Max	90% RH
Min	10% RH
Pressure	
Max	125 kPa (18.4 psi)
Min	73 k Pa (10.7 psi)

This product is suitable for transport in pressurised aircraft holds.

15. Troubleshooting

SYMPTOM	POSSIBLE CAUSE	SOLUTION	SECTION/PAGE
Bath lift does not move. No sound from the motor.	• Battery is flat.	• Charge battery.	Section 2/page 2
	• Battery is not connected to hand control.	• Insert battery correctly into both tracks on hand control cradle and slide all the way to the end until it clicks.	Section 6/page 5
	• Not pressing correct area on hand control buttons.	• Press arrowhead on either UP or DOWN buttons. Continue to press.	Section 6/page 5
	• Faulty electronics in hand control.	• Contact supplier or authorised service/repair centre.	n/a
	• Battery fault.	• Contact supplier or authorised service/repair centre. Replace battery.	n/a
	• Actuator fault.	• Contact supplier or authorised service/repair centre.	n/a
Red light on hand control is on and bath lift only moves up.	• Battery is flat or has not been fully charged and Stop Descent™ has been activated to prevent the bath lift lowering.	• Charge battery immediately.	Section 2/page 2
Red light on hand control is on but bath lift does not move.	• Battery is flat and has not been charged for long period (typically 7-10 days)	• Charge battery immediately. • Charge battery before use if bath lift has not been used for long periods (typically 7-10 days). • Do NOT start bath with RED light on hand control. Charge immediately. • Ensure battery is placed on charge as soon as you finish your bath if FLASHING GREEN light appears on hand control. • When bath lift is not in use, leave battery connected to hand control. Disconnect only for charging or when moving bath lift.	Section 2/page 2, Section 6/page 5 & Section 8/page 7
	• Battery fault	• Contact supplier or authorised service/repair centre.	n/a
Bath lift only moves intermittently.	• Battery is not fully charged.	• Charge battery.	Section 2/page 2
	• Excessive user load.	• Do not use bath lift if you weigh over 22st/140kg/308lbs.	Section 15/page 10
	• Bath lift has encountered obstruction during lifting, e.g. bath handles, soap dish.	• Lower bath lift, pull flaps free from obstruction, then resume lifting operation. • Fit side flap protectors to any bath handles.	Section 7/page 6
Battery does not appear to be charged.	• Power to charger is not switched on.	• Ensure charger plug is connected to power socket and switch on. Check for light indicator on charger box.	Section 2/page 2
	• Battery is not connected correctly to charger cradle.	• Insert battery correctly into both tracks on charger cradle and slide all the way to the end until it clicks.	Section 2/page 2
	• Battery has discharged before use.	• Ensure battery is disconnected from charger cradle when mains socket is switched off or when charger is removed from mains socket. • Charge battery after long periods of non-use (typically 7-10 days).	Section 2/page 2

SYMPTOM	POSSIBLE CAUSE	SOLUTION	SECTION/PAGE
Battery does not appear to be charged (cont.)	• Interruption to mains power supply/faulty mains socket.	• Check for charger indicator lights at alternative power socket. • Check if other electrical appliances are working.	n/a
	• Charger fault.	• Contact supplier or authorised service/repair centre.	n/a
	• Battery fault.	• Contact supplier or authorised service/repair centre.	n/a
Charger is plugged into power socket but charger indicator lights do not appear.	• Battery is not connected correctly to charger cradle.	• Insert battery correctly into both tracks on charger cradle and slide all the way to the end until it clicks.	Section 2/page 2
	• Charger fault.	• Contact supplier or authorised service/repair centre.	n/a
No lights appear on hand control when buttons are pressed	• Battery is not connected correctly to hand control.	• Insert battery correctly into both tracks on hand control and slide all the way to the end until it clicks.	Section 6/page 5
	• Faulty electronics in hand control	• Contact supplier or authorised service/repair centre.	n/a
Backrest is not secure on seat unit	• Backrest not assembled correctly onto seat unit.	• Ensure actuator end is fully retracted. • Place backrest face down on seat in front of rear seat blocks and ensure hinges locate in both seat unit slots. • Hold top of backrest and tilt upwards until it locks into fully reclined position.	Section 5/page 4
Suction feet will not stick to the bath surface.	• Front suction feet are located over rippled surfaces.	• Contact supplier for advice on suitability of centre sucker fixture kit for use with your bath lift.	Section 4/page 4
	• Base of bath too narrow - feet not making contact with bath surface.	• Seat is too wide for lower contours of bath. Contact supplier for advice on suitability of height adapter kit.	n/a
	• Bath surface is dirty/dusty or enamel is worn.	• Clean bath surface before installing bath lift and moisten underneath suction feet.	Section 4/page 4
	• Suction feet are old or damaged.	• Contact supplier or authorised service/repair centre for replacements.	n/a

16. Accessories

The bath lift can be supplied with a wide range of optional accessories:

ACCESSORY	PART No.	
Pommel Separates legs for maintaining correct posture or improving hygiene access.	AB248	
Knee wedge Supports legs, maintains correct posture or prevents sliding.	AB249	
Soft cover set (back and seat) Increases comfort.	AB224	
Cushioned cover set (back and seat) Provides even greater comfort.	AB225	
Cushioned cover set paediatric (back and seat) For use with pommel and knee wedge.	AB226	
Thoracic harness (including fixture kit) Helps maintain upper body posture or prevents slipping.	Adult - AB232 Child - AB231	
Pelvic harness Helps maintain body posture or prevents slipping	Adult - AB230 Child - AB229	
Slide and swivel aid Facilitates transfer on and off the seat. Must be used with seat cover.	AB247	
Height adapter set (25mm) Fits to the suction feet to increase height of bath lift in exceptionally deep baths.	AB213	
Centre sucker fixture kit Attaches front suckers to middle of base frame in baths with rippled surfaces.	AB228	
Carry bag Protects bath lift while travelling and facilitates transport.	AB250	

17. Parts list

ITEM No.	DESCRIPTION	PART No.
1	ACTUATOR SNAP PIN	AB003
2	BACK REST	AB014
3	LH SIDE FLAP	AB016
4	HINGE	A167
5	SEAT	AB013
6	SNAP WASHER	AB008
7	SLIDE BLOCK UPPER	AB007
8	SCISSOR OUTER	AB005
9	SLIDE BLOCK LOWER	AB006
10	BASE FRAME	AB018
11	SUCKER SWIVEL PIN - FRONT AND REAR	AB019
12	RECTANGULAR WASHER	AB010
13	SUCTION FOOT (FRONT)	AB002
14	REAR SUCTION FEET ASSEMBLY	AB251
15	COVER LOCK LEVERS	AB015
16	ACTUATOR LOCK LEVER	AB011
17	SCISSOR LOCK LEVER	AB009
18	HINGE PIN BACK AND FRONT	AB001
19	SCISSORS INNER	AB004
20	RH SIDE FLAP	AB017
21	ACTUATOR CLAMP	AB012
22	CABLE WINDER	AB021
23	CABLE WINDER WITH RETAINER CLIP	AB022
24	ACTUATOR	AB020
25	SIDE FLAP PROTECTOR (NOT SHOWN)	AB212
26	BATTERY	A230
27	SMART CHARGER NiMH	CU-3000
28	SEAT UNIT BLOCKS WITH FITTINGS	AB280

